

we care

IMPORTANT NOTICE – CORONAVIRUS DISEASE (COVID-19) Bulletin #5

CHANGE IN BUSINESS HOURS

Opening Hours – 8.30 a.m. – 1.00 p.m.

Teller Hours – 8.30 a.m. – 12.00 noon

CUSTOMER SUPPORT SERVICES - BRANCHES

Deposit and withdrawal of cash

Loan payments

Customer requests – loans/withdrawals

CUSTOMER SUPPORT SERVICES – REMOTE

Loan Interviews

Customer Support requests/queries

CUSTOMER SUPPORT SERVICES – ONLINE

Online Banking

Online/Offline Chat

Direct Deposit payments to our RBC Account,
San Juan Branch - 100011011323048

We strongly urge you to utilise our online banking options to apply for loans, access your balances, transfer funds, request funds and obtain information. Visit www.communitycarecu.org to enrol for online banking access.

COMMUNICATION CHANNELS

Customer Support

Speak with a member of staff to apply for a loan, Teller Services, assistance with online banking access or any other member service at the following numbers:

- 358-0581 – Samantha Mohammed
- 708-2228 – Maria Chong Ling
- 491-2228 – Nicole Debisette
- 797-7351 – Dominique Webb

Fyzabad

- 478-2228 – Jessica Gift

Administration

- 493-2228 – Kim Charles

ccsalesmktgcomm@communitycarecu.org

ccculoans@communitycarecu.org

admin@communitycarecu.org

COVER YOUR NOSE AND MOUTH WHEN CONDUCTING BUSINESS AT OUR BRANCHES. WE URGE YOU TO OBSERVE ALL PROTOCOLS REQUIRED TO ACHIEVE SOCIAL DISTANCING GOALS INSTITUTED BY THE GOVERNMENT ADVISORIES AND OUR CREDIT UNION.

David Rocke
President

April 07, 2020

